



ADVISORY NEIGHBORHOOD COMMISSION 3C
GOVERNMENT OF THE DISTRICT OF COLUMBIA
CLEVELAND PARK • MASSACHUSETTS AVENUE HEIGHTS •
WOODLAND-NORMANSTONE • WOODLEY PARK

Single Member District Commissioners

01-Samuel Littauer (Secretary); 02-Adam Prinzo (Vice Chairperson);
03-Janell Pagats (Chairperson); 04-Erin Beard; 05-Zach Shaben;
06-Jay Bose; 07-Gawain Kripke (Treasurer); 08-Rick Nash

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By Electronic Mail

October 20, 2025

Kathleen Patterson | DC Auditor
Office of the DC Auditor
717 14th Street NW 9th Floor
Washington D.C. 20005

RE: Request for Audit of OUC's Compliance with the Secure DC Act

To the Office of the DC Auditor,

At a regularly scheduled and properly noticed public meeting on October 20, 2025 with a quorum present, a quorum being five commissioners, Advisory Neighborhood Commission (ANC) 3C voted 7-0-0 to submit this request to the Office of the DC Auditor

ANC3C respectfully requests that your office audit the Office of Unified Communications' (OUC) compliance with the transparency requirements of the Secure DC Omnibus Amendment Act of 2024. The law (§ 3207b (b) (1)) explicitly requires OUC to publicly report on each call-handling issue from all sources, yet the agency continues to significantly underreport errors on its public dashboard.

This year alone, safety advocate Dave Statter has documented 45 specific call-handling incidents, including 26 wrong addresses. In contrast, OUC has only reported five wrong-address incidents, hiding the true scope of problems within the 911 system.

Furthermore, we believe the DC Fire and EMS Department's Fire Operations Center (FOC) internally documents these errors on "CD 1" forms, which are then provided to OUC but are not made public or available through FOIA requests.

Your office has previously identified transparency as critical for rebuilding public trust in OUC. By not complying with the law, OUC is preventing the DC Council from performing effective oversight and is obscuring systemic issues that impact public safety. We urge you to investigate this violation and compel OUC to release the complete and accurate data the law requires.

The Commission authorizes the Chair and/or their approved designee(s) to represent the Commission on this matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Janell Pagats', with a stylized, flowing script.

Janell Pagats
Chair ANC3C
Single Member District 3C03

Cc: The Honorable Muriel E. Bowser, Mayor of the District of Columbia
The Honorable Phil Mendelson, At-Large Member of the Council of the District of Columbia
The Honorable Anita Bonds, At-Large Member of the Council of the District of Columbia
The Honorable Christina Henderson, At-Large Member of the Council of the District of Columbia
The Honorable Kenyan McDuffie, At-Large Member of the Council of the District of Columbia
The Honorable Robert White, At-Large Member of the Council of the District of Columbia
The Honorable Brianne Nadeau, Ward 1 Member of the Council of the District of Columbia
The Honorable Brooke Pinto, Ward 2 Member of the Council of the District of Columbia
The Honorable Mathew Frumin, Ward 3 Member of the Council of the District of Columbia
The Honorable Janeese Lewis George, Ward 4 Member of the Council of the District of Columbia
The Honorable Zachary Parker, Ward 5 Member of the Council of the District of Columbia
The Honorable Charles Allen, Ward 6 Member of the Council of the District of Columbia
The Honorable Wendell Felder, Ward 7 Member of the Council of the District of Columbia
The Honorable Trayon White, Ward 8 Member of the Council of the District of Columbia
Heather McGaffin, Director, Office of Unified Communications